



**Singapore Computer Guys**  
**Introduction**

*Year 2024*



## Introduction

*Computer Guys Singapore*

## Services & Expertises

*What We Really Do*

## Why Computer Guys

*What Makes Us Unique*

## Testimonials

*Our Happy Clients*

# 01

# Content Overview





# 01 Who Are We

## Computer Guys Singapore

*Founded in 2010, Computer Guys provides premium IT support service and maintenance as an outsourced department.*

*We began with a simple faith in serving people who use machines, and this belief in heartfelt IT service has brought us from a one-man show to the 70-strong team serving more than 8,000 end users that we have today.*





# 01 Our Culture

## The People Behind

*It is all about the people here at Computer Guys. This applies not only to our clients but our team as well. **One family.***

*Our team has a wide range of skills and experience. With our exposure in multiple industries, we believe we have the right aptitude and attitude to serve you effectively.*

**WE SERVE PEOPLE, NOT MACHINES**





### Helpdesk Support

*A full-fledged team of IT experts is only a phone or email away.*



### Risk Management

*Preventive solutions that looks into the IT environment and keeping it secure from security risks.*



### Technology Management

*Keeping track of the company's assets is our full-time task.*



### Project Management & Collaboration

*We tailor our services to the company's unique IT needs, saving costs without compromising on quality.*



### IT Audit

*Nobody can predict the future, so great IT auditing hinges on addressing unprecedented circumstances.*

## 02 Our Services



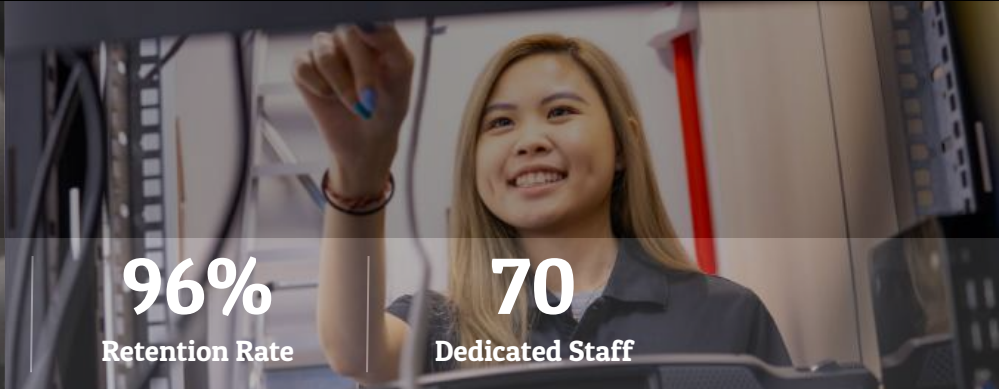


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Years In Business

200+

Happy Clients



96%

Retention Rate

70

Dedicated Staff

## Standards, Compliance & Certifications Within Computer Guys

- 1) Microsoft Certified Cloud Service Providers
- 2) Google Certified Reseller / Implementers
- 3) EC Council Ethical White Hacker Certifications for System Administrators
- 4) Tripartite Fair Employment Alliance Award
- 5) Acronis Partner of the Year 2021/22
- 6) SME 500 Award 2021-2022 (Recognising Singapore's Top 500 Performing SMEs)
- 7) Licenced Cybersecurity Service Provider by CSRO (Cyber Security Agency Singapore)
- 8) ISO/IEC 27001 Information Security System Management Certified
- 9) ISO/IEC 20000 Service Management Certified



# 03 Why Computer Guys



““

Computer Guys have been servicing our company for several years now. They have been very helpful with troubleshooting and maintaining our technical needs. Support is just a phone call away when we need help...

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Moving to The Computer Guys has been the best decision I've made this year. Past service providers were slow and reactive. The CG team proactively audited our systems and made valuable recommendations as to how to improve our systems. They are responsive and usually solve my problem within an hour of being notified.

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CG team has shown professionalism in their services as our outsourced IT service provider. We have been working with them since April 2014. They are able to resolve all our IT problems promptly...We would definitely recommend them to be your outsourced IT solutions as their team is very well organized and enthusiastic to assist us. Great Job CG!

## 04 Our Clients

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To date, **CG represents approximately more than 200 clients** as their IT departments.

Managing **multiple industries & supporting approximately 8,000 users** actively.





# Find Out More

## Person-In-Charge

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*From all of us at*

*COMPUTER GUYS*

***We Thank You,***

*& we hope to be able to serve you &  
your company in the best way possible.*

