

Protecting your Company from Cyber Attacks: A Pragmatic Approach

Richard Iau, CISO

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otal results 16		Miew Report Diview		Ports and Vulnerabilities using InternetDB		
OP PORTS 5001 5000 443 80 161 More OP ORGANIZATIONS	5 3 2 1 1	Cogin C 139.255.123.5 In-static-139-255-123-5.link.net. id bajak.synology.me PT. First Media,Tbk Indonesia, Jakarta Monesia, Jakarta Monesia, Jakarta	A SSL Certificate Issued By: - Common Name: R3 - Organization: Lefe Encrypt Issued To: - Common Name: bajak.synology.me Supported SSL Versions: TLSv1.2	HTTP/1.1 200 OK Server: nginx Date: Mon, 08 May 2023 00:19:49 GMT Content-Type: text/html; charset="UTF-8" Transfer-Encoding: chunked Connection: keep-alive Keep-Alive: timeout=20 Vary: Accept-Encoding Cache-control: no-store X-Content-Type-Options: nosniff X-XSS-Protection: 1; mode=blo		
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TOTAL RESULTS		View Report	View on Map t: Free, Fast IP Lookups for Open Ports and Vulnerabilities using Intern				
TOP CITIES		401 Unauthorized	2				
Jakarta Batam Medan Bogor	24 2 2 1	203.128.67.147 ip-147-67-128-203.neuvi z.net.id Dairi Prima Mineral Indonesia, Jakarta	HTTP/1.1 401 Unauthorized Server: httpd Date: Mon, 08 May 2023 04:02:03 GMT WWW-Authenticate: Basic realm="Linksys E2500" Content-Type: text/html Connection: close				
Mojokerto	1	401 Unauthorized	r۸				
More		103.30.91.237 ip-237-91-30-103.neuviz. net.id	HTTP/1.1 401 Unauthorized Server: httpd Date: Sun, 07 May 2023 10:40:46 GMT				
8080 1723	14 4	PT Metroptix Lintas Nusa Indonesia, Jakarta	WWW-Authenticate: Basic realm="Linksys E2500" Content-Type: text/html Connection: close				
10000	3						



FOTAL RESULTS		View Report	W View on Map		
1,729					
,720		Product Spotli	ght: Free, Fast IP Lookups for Open Ports and Vulnerabilities using InternetDB		
OP CITIES		TL-WR840N			
Jakarta	1,110	112.78.147.243 Korrnet Mitra Prakasa	HTTP/1.1 200 OK		
		Indonesia, Jakarta	Server: Router Webserver Connection: close		
Medan	100	indonesia, Jakana	Connection: close Content-Type: text/html		
Yogyakarta	58		WWW-Authenticate: Basic realm="TP-LINK Wireless N Router WR840N"		
Denpasar	51				
Batam	34	103.100.175.20	P		
More		ip20.175.as136841.mt	HTTP/1.1 200 OK		
		mbali.net.id	Server: TP-LINK HTTPD/1.0		
OP PORTS		PT MITRA TELEMEDIA	X-Frame-Options: SAMEORIGIN		
UP PORTS		MANUNGGAL	Connection: close		
80	280	Indenesia Democrati	Set-Cookie: COOKIE=5e6631c1255a1aba; PATH=/; MAXAGE=9999; VERSION=1		
8080	119	Indonesia, Denpasar	Content-Type: text/html		
8081	38		html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/</td		
21	31				
443	24	25 Grams Cold Brew Coffee 🗹			
More		149.129.239.170 21/F, Ciputra World 1 (DBS Tower).	HTTP/1.1 401 Unauthorized		
			Accept-Ranges: bytes		
		JalanProf. DR. Satrio	Connection: keep-alive		

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General Information www.ipkbi-sumut.org.ipkbi-sumut.org.www.tapsel.ipkbi-sumut.org.tapsel.ipkbi- sumut.org.ipv4-103-30-145-194.idueb.host	21 22 25 53 80 110	Note: the device may not be i	impacted by all of these iss	ues. The vulnerabilities are	implied based on the softwa	re and version.
mains IDWEB.HOST IPXBI-SUHUTORG	CVE-2018-15919 Remotely observable behaviour in auth-gss2.c in OpenSSH through 7.8 could be u					0
Vogyakarta Vogyakarta	Pure-FTPd		by remote attackers to detect existence of users on a target system when GSS2 is in use. NOTE: the discoverer states "We understand that the OpenSSH developers do not			
PT JC Indonesia	220-You are user matter: 1 of 50 allowed. 220-local them is non 60:55. Severe port: 22. 220-Drod connections are also welcome on this server. 220 You will be disconnected after 15 minutes of inactivity. 421 Can't change directory to <i>View(Hot [/]</i>).	want to treat such a username enumeration (or "oracle") as a vulnerabili				
N A546050	21-fotmalines supported; (PRT	CVE-2017- 15906	The process_open function in sftp-server.c in OpenSSH before 7.6 does not properly prevent write operations in readonly mode, which allows attackers to create zero-length files. ^{**} DISPUTED ^{**} An issue was discovered in OpenSSH before 8.9. If a client is using public-key authentication with agent forwarding but without -oLogLevel=verbose, and an attacker has silently modified the server to support the None authentication option, then the user cannot determine whether FIDO authentication is going to confirm that the user wishes to connect to that server, or that the user wishes to allow that server to connect to a different server on the user's behalf. NOTE: the vendor's position is 'this is			
© CrowdSecure		CVE-2021- 36368				

Background

- Cybersecurity is too complex for Small Medium Business with little Cyber skills: attackers are monetizing data theft, so everyone is constantly attacked, regardless of size
- ISO27000 is too high-level for effective security: cyber risk conversations provide no assurance that the company is adequately protected
- **Pragmatic approach is needed:** effective and inexpensive so that management know they are adequately protected and can focus on the business



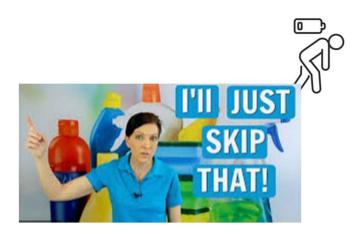
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Examples of ISO27000 Controls

- Log Reviews: companies are asked to review regularly (?daily) privilege account activity, firewall & AV logs. Many perform this manually <u>Is this effective?</u>
- Maintain Asset Inventory, Perform inventory reconciliation: with on-demand cloud infrastructure changes can happen daily. <u>Manual update of the inventory list is</u> time consuming is there a smarter way?
- Reporting and Assessing Security events: 45% of security events (Ponemon study) are false positives. Wasteful consumption of scarce resource.



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Security Operations Challenges

- Too many tools: companies have implemented technologies to counter cyber threats, these run in siloed stacks and the increased complexity hinders timely response
- Lack of automation: too many manual process
- Volume of alerts: masks threats and alert fatigue sets-up
- Skills shortage: struggle to retain and acquire senior level staff



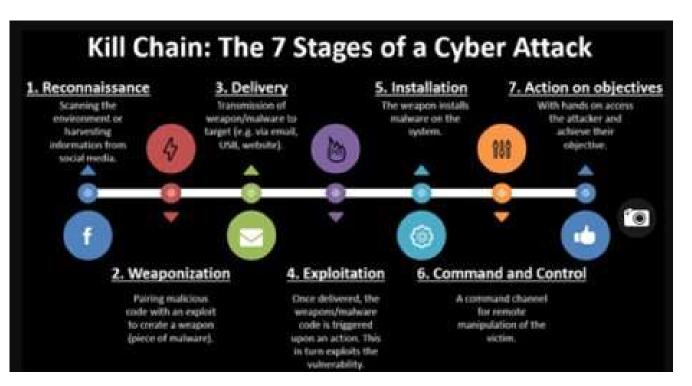


Do I need a SOC?

Answer:Yes if you are concerned about security events and want timely detection

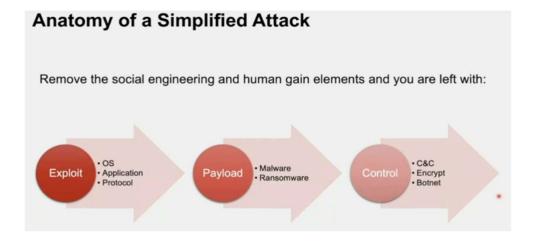
Cyber Attack Stages

- **Defend Better:** if we know the stages of attack.
- We can <u>reduce</u> risk of attack by putting in measures to disrupt any attack
- Attacks will happen and response is critical



How do Hackers succeed: 2 key areas

- Exploit Vulnerabilities: penetrate through defences and the attack starts
- Gain Privilege Access: social engineering, attacking the weakest link: human element
- This can be partly solved with regular awareness training, phishing campaigns to validate staff know-how



Any effective defence strategy needs to reduce this attack surface



Pragmatic Security Strategy

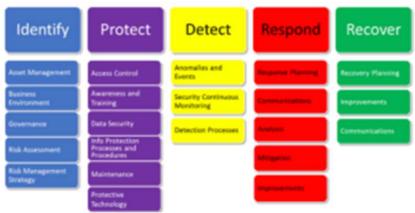
- **Identify:** know your assets, identify which • are the critical assets, protect accordingly
 - Many online tools to finger-print network 0
 - Your NAS server could be a critical asset

Protect: .

- End-point protected: Anti-virus and End-0 point Detection and Response (EDR)
- perform regular Back-ups of critical assets 0
- update systems regularly 0
- implement Multi-factor Authentication, & Ο
- conduct regular Awareness training Ο

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NIST Cyber Security Framework



How do I get the job done?

Answer: Speak with your IT partner, these tasks should require est.10 man-days

Pragmatic Security Strategy

- Detect: from your security logs, suspicious events which are continuous monitored 24/7 through a Security Operations Centre (SOC) to protect against attack. Some arrangements:
 - In-house, outsourced or
 - <u>Jointly</u> by embed staff into provider team
- Most companies out-source or have staff embedded with their vendors as SOCs are resource and skills intensive

NIST Cyber Security Framework Identify Protect Detect Respond Recover Met Mengener Mess Control Messe Marse Messe

_Answer: 8% to 10% of IT budget

Security Operations Centre (SOC)

- Managed Security Service Providers (MSSP): typically cloud hosted to achieve economies of scale, a minimum set of security tools and who's logs are captured and analysed for attack indicators
- Dashboards provide management at-a-glance views to track cyber defence effectiveness and to direct resources and improve controls where needed

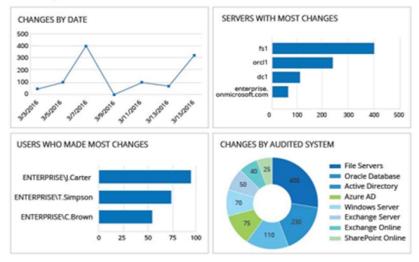




Dashboards: Enterprise View

- **Track Changes**: provide the CIO an overview of changes occurring in the infrastructure
- Helps focus attention to anomalies that suggest potential security incidents
- **Data Sources:** Critical assets such as AD, Database, Firewall, Admin activity
- E.g. Failed Login, Admin Group Member Change,

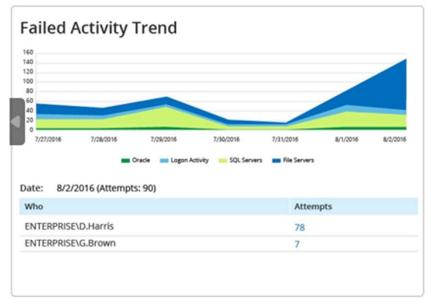
Enterprise Overview





Dashboards: Importance of Trends

- **Trends**: power of visual representation to drive call for action
- Helps focus attention to Acceptable Levels Vs Unusual Behaviour as signs of compromise
- **Data Attributes:** Volume count, Change Time of Day, Geographic Location of Change,



These are examples, dashboard should be customized to reflect key performance indicators

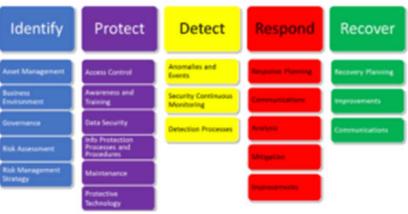


Pragmatic Security Strategy

Respond & Recover:

- expect to be attacked, so its important to have a plan and exercise it regularly to protect your business and reputation
- Run <u>table-top exercises</u> with external consultants or partners to test plans
- Make sure that the <u>recovery SOP</u> is easily understood, such that <u>anyone can take the</u> <u>SOP</u> and execute the plan!

NIST Cyber Security Framework





Summary: recap Key initiatives

Identify

• Know your assets, critical asset

• Protect:

- Encrypt critical assets, e.g. NAS
- o Patch regularly
- o Implement 2FA
- o Back-up data
- Train staff
- Detect:
 - Monitor for suspicious events, automate as much as possible

Response & Recover

• Recovery SOP that anyone can execute, table-top exercise



Summary

- Business Owner, IT Managers starting on cyber journey:
 - Start small and focus on the few important areas to protect your company,
 - Have these done properly
- You have implemented cyber security and still getting breached:
 - Change is always hard work
 - Ask if existing deployments can be improved walkthrough People-Process-Technology
 - Identify areas to improve and boldly implement them, e.g. upgrade Anti-virus to a AV with EDR, buy services for quicker improvements



Useful Security tools

Basic Health check for website and email

- o <u>https://ihp.csa.gov.sg/</u>
- Created by Singapore Agency for SMEs to perform health check. <u>Call</u> for Action

• Check if you are on the hit list

- Sites that regularly scan for vulnerabilities that hackers check for targeted attacks
- o https://www.shodan.io/
- o <u>https://www.shadowserver.org/</u>



ATSOC Value Proposition

Why ATSOC

- ATSOC has been built with leading SIEM tools with strong data analytics capability. ATSOC is supported by a team with experience building SOCs for clients in Singapore Gov, Utility and Transport Agencies and Multinationals
- Automate important tasks that small IT teams struggle to perform, such as monitoring & alerting on suspicious activity, abuse of privilege accounts, resource utilization thresholds
- Summarize key indicators aligned to ISO27000 or NIST so that management and team are aligned to drive targeted improvements
- Virtual CISO advisory service available to advise management

Use Cases: Privilege Account Review

- **Challenge**: Client has no resources to review Admin activity, manager resorts to monthly sign-offs of print outs, which is an ineffective measure
- Solved by understanding what are unauthorised privilege account activities, ATSOC helps to reduce the review requirements by filtering out routine changes so that the manager need only focus on the exceptions E.g. Time of change, matching with Change Ticket, sensitive command use

Automating the review process improved control effectiveness and demonstrated management oversight.



Use Cases: Insider Threat

- Challenge: Insider Theft is a problem that many organizations ignore. Events such as leaking sensitive customer data, pricing, contact lists, and theft of company intellectual property and erode competitiveness and hurt the business.
- Solved by controlling and monitoring access to critical data defends against insider attacks, ATSOC helps to detect such attacks by reporting suspicious activity E.g. activation of dormant accounts database level data transfers,

Critical data needs to be access controlled and monitored for unauthorized access. Automating the monitoring and detection is essential for its protection.



Use Cases: Critical Resource Monitoring

- Challenge: Client has no 24/7 capability to monitor and alert Support Teams when critical resources exceed safe operating thresholds
- Solved by capturing in real time, performance telemetry data, and setting auto-alerts, ATSOC's 24/7 service keeps a constant watch on key indicators such as CPU, Memory, Storage, WAN Usage levels, and client agreed protocol to alert Support Teams to support client Service Levels

Active 24/7 monitoring of only the key resource indicators, ensure service continuity and proactive security management

