



# RAHTECH

# MARS

**Monitor, Administer, Response Services**



**Email us to find out more.**



# WHY YOUR BUSINESS NEEDS MARS?

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## Digital Compliance

Digital compliance has become an integral part of the value proposition for every organisation in every industry. We can help your business stay compliant with the current industry standards.

## IT Knowledge Retention

Whenever your IT staff leave their job, the knowledge of an organisation's IT infrastructure and end-users systems goes with them. You may encounter low productivity and face challenges in retaining the knowledge. However, this can be overcome with Rah Tech's MAR.S.

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## Resource Management

Digital transformation is important in today's business climate to meet changing business and market requirements. As such, resources should be catered for digital transformation projects to grow your business instead of mandate tasks which can be easily handled by us.

## IT Budgeting

Hybrid cloud adoption has given the Finance department a hard time in managing between CapEx and OpEx. When you outsource to us, you can turn all expenses to OpEx, thus making IT budgeting a much easier task.

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## IT Business Continuity Plan (BCP)

A key component of a BCP is a disaster recovery plan that consists of strategies in handling IT disruptions. We provide contingencies with a proper documented IT incident response plan and an assisted BCP annual exercise.

## IT Challenges

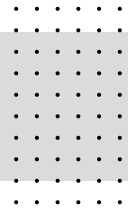
IT challenges evolve in businesses which you may have difficulty managing. As an experienced Managed Services Provider in the industry, Rah Tech can constantly provide you with the latest market technology and cyber security knowledge.

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CYBER TRUST  
Performer  
Certified

# WHY TRUST RAH TECH



We have the experience of working with businesses across various industries. As every business is unique and has different IT requirements, we are able to understand and provide tailored managed services that will suffice the different business needs.



In today's context, data security is a priority to businesses. We are ISO 27001 certified for Managed IT Services in which we stay compliant and follow the framework. Rah Tech has also attained the Cyber Essentials mark, the cybersecurity certification scheme developed by Cyber Security Agency of Singapore (CSA). We consistently seek to maintain good practices and processes while keeping your business information safe and prevent security incidents from occurring.



Our IT specialists are well-trained and experienced. We provide on-going training and certification programs for our staff so that they can acquire relevant skills and ensure that we add value to your organisation by delivering these skillsets.



We offer 24/7 IT monitoring. We administer updates and patches promptly as well as detect IT issues in a timely manner. We go beyond basic monitoring by adopting sophisticated technologies such as advanced analytics and automated workload that will eliminate IT threats and minimise risks.



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# MANAGED ENDPOINT



Rah Tech will oversee your systems and security, allowing your current teams to focus on revenue enhancing tasks. We manage endpoint and patch management for you so that your business can maintain operational efficacy and minimise security vulnerabilities.

## What We Offer

- Device as a Service
- Servers & Storage as a Service
- Servers & Storage Management
- End User Computing Management



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# MANAGED NETWORK SECURITY



Rah Tech offers managed network services that can improve your network performance and user experience. Our solutions empower you with greater control and visibility into your network environment, ensuring more uptime to your organisation operations.

## What We Offer

- Infrastructure as a Service ( Routers, Firewall, Switch, Wifi )



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# MANAGED CYBERSECURITY



Rah Tech's managed cybersecurity services are tailored to provide proactive defense measures and rapid response capabilities. With advanced cutting-edge technologies and our team of skilled experts, we can ensure the safety and integrity of your digital assets, enabling you to maintain a robust cybersecurity posture.

## What We Offer

- CISO & CIO as a Service
- Regulatory Compliance
- Security Policies Documentation
- Incident Response Management
- Attack Surface Management
- Vulnerability Assessment
- Security Awareness Training



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# MANAGED CLOUD



Besides securing data on premise, you will need to have an offsite backup. As setting up your own offsite backup can be very costly, you can leave the job to Rah Tech. Our managed cloud services not only provide an efficient offsite backup solution but also streamline and simplify your entire IT infrastructure.

## What We Offer

- Backup & Disaster Recovery as a Service
- Cloud Operations Management
- Private Cloud Co-location Management



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